



Emmaus Counseling Center

"We are committed to 'walking with you' and helping you to find peace in your life."

Business Office:

8290 165th Ave. NE
Redmond, WA 98052

Phone: 425.869.2644

Fax: 425.867.0930

www.emmauscounseling.net

Bellevue Branch

2122 112th Ave. N., #B200
Bellevue, WA 98004

Bothell Branch

10634 East Riverside Dr., #100
Bothell, WA 98011

Issaquah Branch

22510 SE 64th Place, #220
Issaquah, WA 98027

Kirkland Branch

12220 113th Ave. NE, #210
Kirkland, WA 98034

Lynnwood Branch

3730 Serene Way
Lynnwood, WA 98087

Mukilteo Office

627 5th Street, Suite 101
Mukilteo, WA 98275

Redmond Annex Office

8275 166th Ave. NE, #102
Redmond, WA 98052

Redmond Office

8290 165th Ave NE
Redmond, WA 98052

Woodinville Branch

17924 140th Ave. NE, #203
Woodinville, WA 98072

Insurance Quick Check List

Call the customer service phone number on the back of your insurance card or access their customer portal website for your plan is ultimately decided by your insurance company, you'll want to know and understand your coverage prior to your first visit.

Per our contracts with insurance panels, Emmaus does collect allowed amounts for copays, coinsurance, and deductibles at the time of service, as applicable.

Taking a moment to understand your coverage before your visit will help eliminate any surprises when it comes to how your claims are processed. We look forward to working with you!

Questions to Ask Your Insurance Provider Concerning Mental Health Benefits

- ❖ Does my plan have outpatient mental health coverage?
- ❖ Is it billed to a separate company than my medical coverage?
- ❖ Does my plan have a deductible? Does that deductible apply to mental health?
- ❖ How much of my deductible has been met, and how much do I have remaining?
- ❖ Do I have a copay or a coinsurance?

Notes:

Mental Health Coverage: _____

Deductible/Amount remaining: _____

Copay/Coinsurance Amount: _____

Additional Notes: _____

Common Insurance Definitions:

- ❖ **Copay:** A set amount that you pay at each visit.
- ❖ **Co-insurance:** Percentage you pay of your insurance company's allowed amount for services provided. This varies based on procedure.
- ❖ **Deductible:** Amount that you are financially responsible to pay out of pocket before your insurance company begins payment for your visits.